



Appointment Cancellation Policy

(Will be strictly enforced)

Cancellation of scheduled appointment **at least 24 hours prior** to appointment time:

No Charge

Cancellation of scheduled appointment **within 24 hours** of appointment time

½ of agreed upon fee

No show-No phone call to cancel appointment

Full charge of appointment

Rays of Hope understands that life happens and some circumstances are unavoidable. Do your best to communicate with us. It is your responsibility to keep track of your appointments. If you are not able to keep your appointment, or give timely notice to cancel, Rays of Hope cannot offer your session to another person. My hours are very limited, so your joint cooperation is appreciated.